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MEET THE FOUNDER

First Coast No More Homeless Pets Founder and CEO Rick DuCharme met Gizzy in 2016. She was relinquished when her companion, a local man, realized he could no longer care for her. Wanting the best for the dog, and knowing she was ill, he turned to FCNMHP.

Gizzy is a terrific example of Rick's passion for the mission of FCNMHP and the work we do at our clinic and hospital every day. With the care of our Veterinarians and the support of our Angel Fund charitable care program, Gizzy regained her health.

Our mission is to end the killing of dogs and cats in shelters, and better yet, to keep them out of shelters. Rick and the team tried hard to find Gizzy a home and grew to know her as a wonderful, friendly dog who would do anything to please her human friends, but who also had significant behavioral issues. Clearly, re-homing Gizzy was going to be a challenge.

Rick accepted the challenge. With his passion for saving lives and his skill in working with dogs, he found her a home – *HIS*. Rick and Gizzy are now best friends and constant companions. She still does not like other animals, but Rick has created a positive training environment and Gizzy has made great progress. Gizzy is just one of thousands of lives saved every year at First Coast No More Homeless Pets.



Dear Friends and Supporters,

Since we opened our doors fifteen years ago, every year has been one to remember. This year, however, has been truly memorable as our impact and influence have grown across the southeast and the nation. From the success of our first full year of operations at the Cassat Regional Veterinary Hospital, to our staff, volunteers and donors mobilizing to help those impacted by hurricanes Harvey in Texas and Irma – across Florida and the Caribbean as well – we have made a difference in the lives of so many dogs and cats and the people who love them.

Our 15th year was filled with landmark moments, but to every pet we saved, every family we cheered and every shelter we helped clear, only one moment mattered: that life-saving instant when our veterinarians came to the rescue, when a family learned their pet was coming home in good health, or when a dog or cat left a Mega Adoption event in the arms of a smiling new best friend.

The year ahead will be filled with more inspiring moments as we continue to fulfill our mission to save the lives of dogs and cats on the First Coast, across the region and around the nation. In partnership with the Petco Foundation, we look forward to launching the National Mega Adoption Mentoring Initiative to help animal welfare leaders from 50 cities across the country bring the best practices from our successful Mega Adoption events to new markets. Working with our many partners, we will continue our efforts to make the southeast and our nation No-Kill by the year 2025. And as we have done for so many years here on the First Coast, we look forward to working with you to make sure each and every day dogs and cats get the medical treatment and support they need.

Thank you for your continued trust and support.



Rick DuCharme
Founder and Chief Executive Officer
904.520.7910



Our name is our mission as we help people and pets across our 18 county region and beyond with free or low-cost spay/neuter surgeries, high-quality, low-cost veterinary care, adoption events, and animal retention programs.

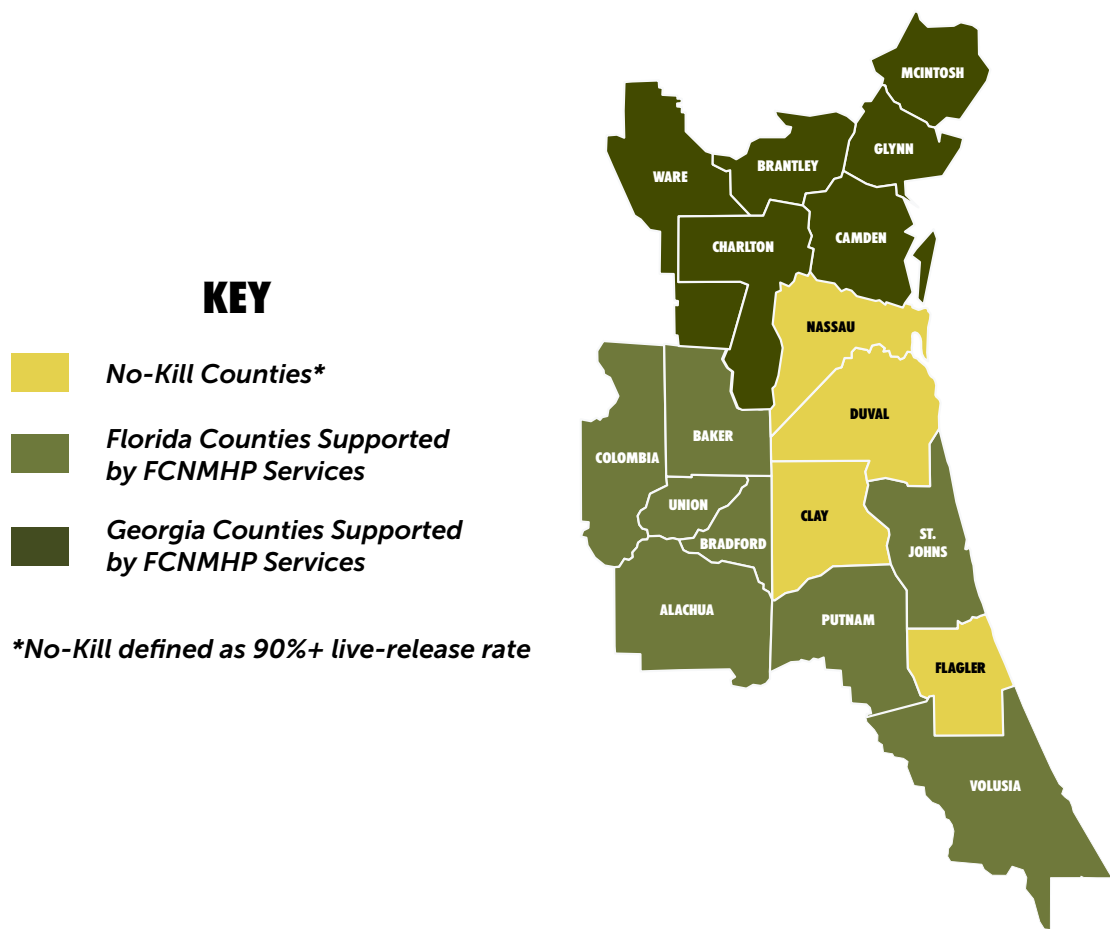


In this photo: James, a disabled Vietnam veteran, and his dog Diamond came to us with nowhere left to turn. We treated his beloved dog for parvo and she survived. Many in the community like James count on us as the largest safety-net veterinary hospital in the region.

OUR SERVICE AREA

Working together with shelters and rescues across our region every day helps us move closer to our goal of ending the killing of dogs and cats in shelters. Mega Adoption events help clear regional shelters. FCNMHP also provides crucial veterinary services to support shelters that travel from across the region to utilize our services.

The No-Kill Coalition we formed in 2012 keeps growing as we continue to serve as a regional convener to make our dream of a No-Kill region in the Southeast and the nation a reality by 2025.





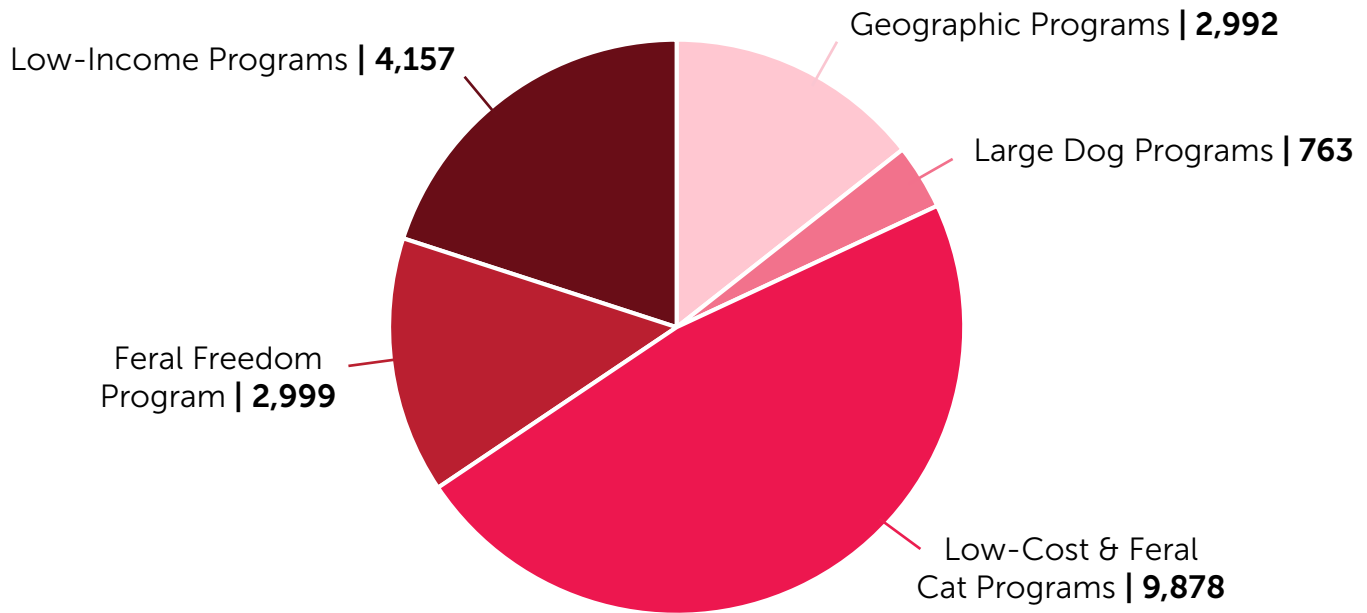
In this photo: More than 20,000 dogs and cats are fixed every year at our Norwood Spay/Neuter Clinic. Coming out of surgery, they head for the post-recovery area, "The Beach," where they get warmth and care after surgery. The animals are monitored closely by our vet tech team as they recover.

SPAY/NEUTER PROGRAMS

This year we performed 20,789 spay/neuter surgeries, targeting segments of the community (geographic, demographic, or animal specific) that have a critical need for services, but cannot afford them. Shelter intake and euthanasia data help us to define areas that are in most need of our support.

For example, our program **Duval Cat Fix** offered free spay/neuter to feral or community cats, helping reduce the surging intake of kittens in shelters during Kitten Season.

Special thanks to the **Petco Foundation**, **Bernice Barbour Foundation**, **Florida Animal Friend**, and the **City of Jacksonville** for their help in funding our spay and neuter programs.





***In this photo:** A feral cat “relaxing” prior to surgery at our Norwood Spay/Neuter Clinic.*

Our innovative veterinary care delivery system, provided by a team of 21 fully-licensed veterinarians, a dedicated support staff, and a team of passionate volunteers, makes high-quality, low-cost care available to underserved communities.



In this photo: Dr. Claxton and vet tech Deria at our Cassat Regional Veterinary Hospital taking the time to make sure a dog is recovering fully following a medical procedure.

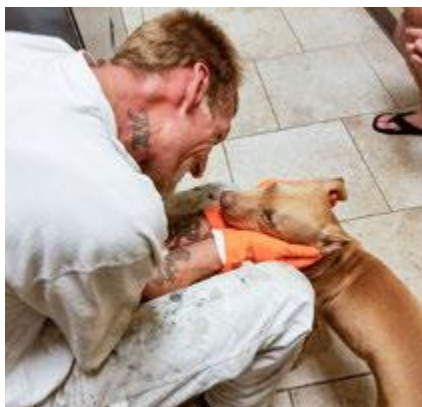
GOOD SAMARITANS RESCUE DOG

Driving along, Chris and his friend did a double take - a puppy was being attacked by two much larger dogs. It took them a moment to process what they were seeing, but there was no doubt what they would do next; they screeched to a halt and ran towards the fight. Their action saved catastrophic injuries but the pup was hurt, weak, and tired. Fortunately, they knew that First Coast No More Homeless Pets' Cassat Regional Veterinary Hospital would not turn them away as they sought critical care.

After treating her wounds, FCNMHP ran a parvovirus test that came back positive. Chris was devastated – he had fallen in love with the puppy and could not bear to see her suffer. They could not afford the parvo treatment, but thankfully FCNMHP was able to draw upon our charitable fund dedicated to just this type of case to cover the treatment, allowing Chris to keep his new best friend, now named “Blondie.”

Blondie was still scared, timid, and weak on her third and final visit to FCNMHP for parvo treatment. These photos show the love Blondie and Chris share for each other and are a reminder that there is no price too great for the special bond that forms between a rescued dog and her new best friend.

FIRST COAST VETS SAVE LIVES





We help shelters work more effectively and efficiently through a broad range of comprehensive programs across our 10,000 square-mile service area and beyond.



In this photo: These dogs will not be sad for long as they work with our partners to find new homes.

HURRICANE SEASON 2017



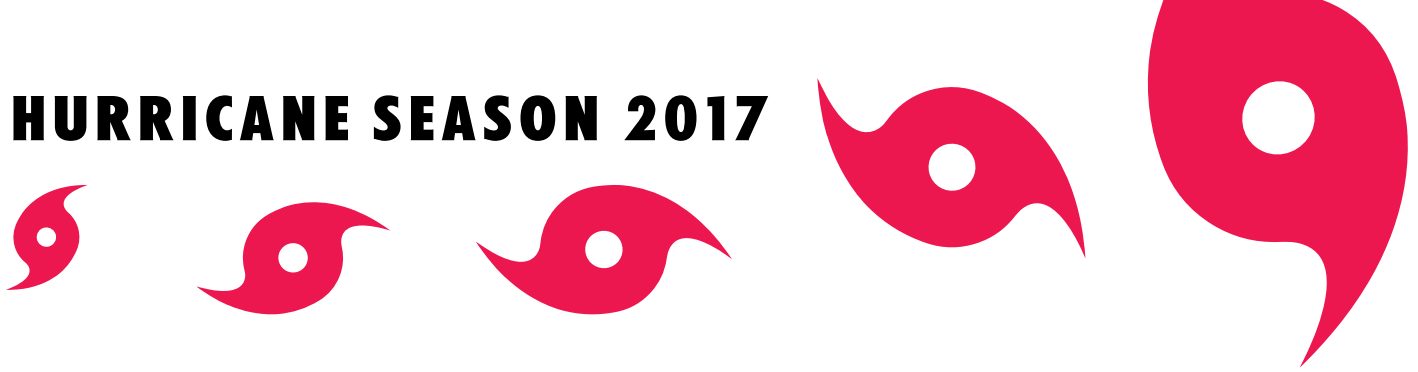
The test of a community, a state and an industry is how they come together in a time of crisis. Hurricane Irma presented a significant challenge for all of us, both before and after landfall, and we came together like never before. We made a difference in the lives of dogs and cats and the people who love them across Florida and in the Caribbean as well.

As Hurricane Irma approached, FCNMHP helped evacuate pet shelters and provided much needed crates so people could bring their pets to public shelters. As the storm left our shores, we rushed supplies to hard hit areas from our 25,000 square-foot disaster recovery warehouse. At our October Mega Adoption Event, we helped dogs impacted by the storm find new homes. Through it all we carried our shared mission and message of hope across the peninsula and beyond.

Special thanks to our partner:



HURRICANE SEASON 2017

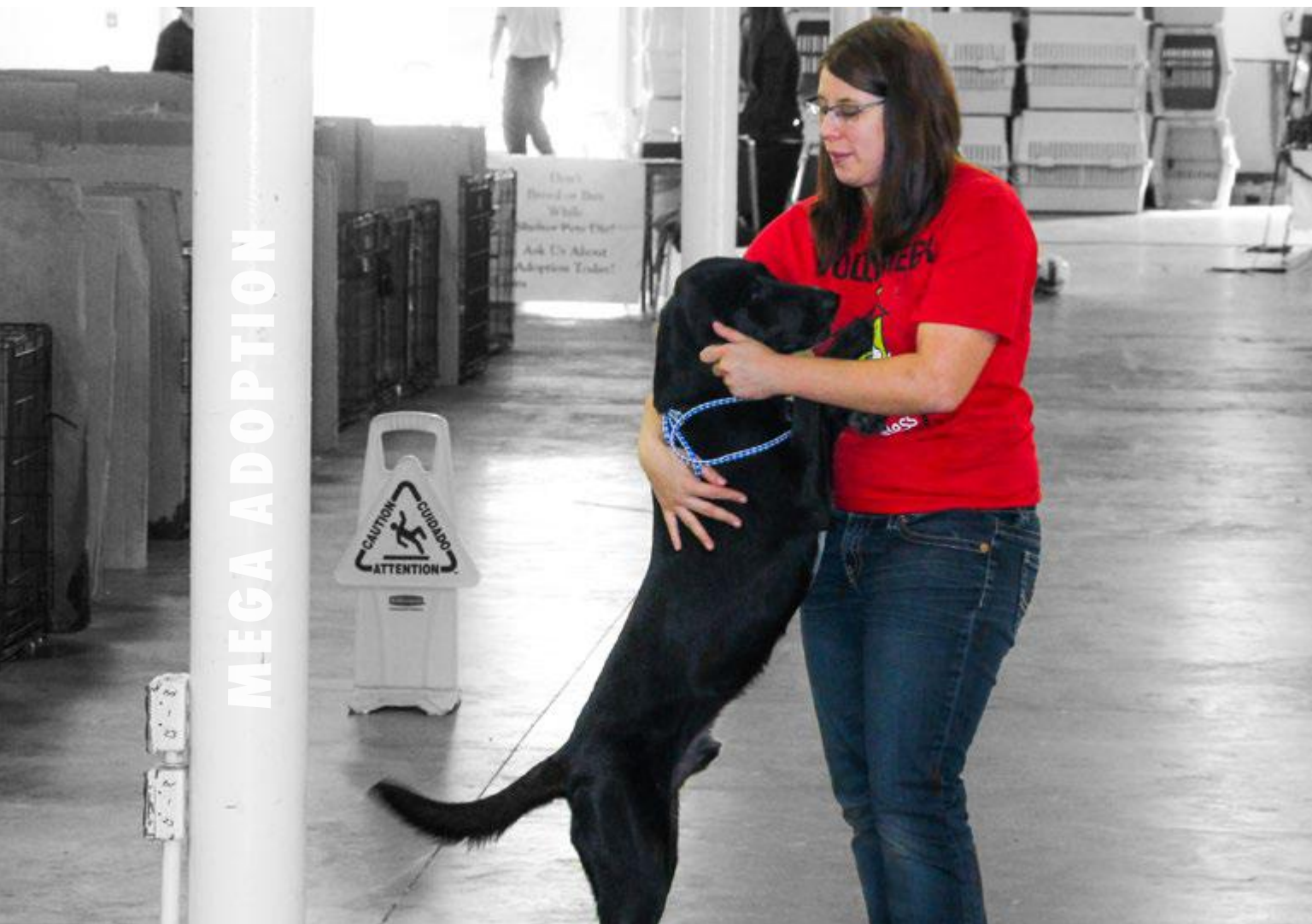


PARTNER AGENCIES, RESCUES & SHELTERS WHO BENEFITED FROM SUPPORT FROM OUR DISASTER RECOVERY CENTER

Alachua County Humane Society, Gainesville, FL • *Alachua County Animal Services, Gainesville, FL*
Animal Welfare and Rescue, Dade City, FL • *Cat Depot, Sarasota, FL*
Columbia County Humane Society, Lake City, FL • *Covenant Pet Trust Inc., Lake City, FL*
Flagler Humane Society, Palm Coast, FL • *Hailes Angels Pet Rescue, Gainesville, FL*
Halifax Humane Society, Daytona, FL • *Hardee County Animal Shelter, Wauchula, FL*
Hillsborough County Pet Resource Center, Tampa, FL • *Jacksonville Humane Society, Jacksonville, FL*
Nassau County Animal Services, Yulee, FL • *Nassau Humane Society, Fernandina Beach, FL*
No Kill Glynn County, Saint Simons Island, GA • *PitStop Pitbull Rescue Transport, Jacksonville, FL*
Plenty of Pit Bulls, Gainesville, FL • *Putnam County Animal Services, Palatka, FL*
Rascal Rescue Inc., St. Mary's, GA • *S.A.F.E. Animal Shelter, St. Augustine, FL*
Sumter County Animal Services, Lake Panasoffkee, FL • *U.S. Virgin Islands Disaster Relief*
Wildlife Center Venice, Venice, FL



Through a unique mix of programs and services, our model decreases the number of pets entering shelters and increases the number of pets moving from shelters to homes.



In this photo: One of our passionate volunteers and a lucky dog share a quiet moment before he finds a new forever home at a Mega Adoption Event.

MEGA ADOPTION STORIES

As of the end of this fiscal year, FCNMHP has held 22 life-saving Mega and Super Adoption Events, saving more than 15,000 homeless dogs and cats from shelters and rescues across northeast Florida and southeast Georgia.

We are grateful for the generous support of *the*  **petco foundation** for these events.



After being rescued from flood waters in Lafayette and Baton Rouge, 30 Louisiana dogs made the 500 mile journey to Jacksonville to find homes at the 2016 December Mega Adoption Event. The dogs were nursed back to health by volunteers at the St. Tammany Humane Society just north of New Orleans and spent nearly 4 months at the shelter. All 30 dogs were adopted!



Old Lady came to the Lake City Humane Society from the streets in rough condition with fleas, ticks, and mange. She was thought to be about 9 years old and after a few months in the shelter, she was in danger of being euthanized due to limited shelter space. Instead, the shelter worked hard to make room and find her a home at the 2017 Summer Mega Adoption Event. She found a loving family who vowed to save her life and let her live the rest of her years in peace.



Jeff, a 10-year-old Siamese cat, was found by rescue group Rollie's Angels while they were searching in a parking lot for a lost kitten. He was found face-down on the hot summer asphalt on the brink of death. They rushed him to our Cassat Regional Veterinary Hospital for emergency care as he was starving and extremely dehydrated. Our team of veterinarians and support staff nursed Jeff back to health, and after 10 days at the Hospital, he went home for medical foster care with Skye. Even with a full house, she made the adoption final at the 2017 Summer Mega Adoption Event so Jeff will never be alone again.



THE JACKSONVILLE PET FOOD BANK

Since March 2010, the Jacksonville Pet Food Bank, made possible by FCNMHP, has helped keep pets in homes and out of shelters. More than 1.5 million pounds of pet food have been shared thanks to our many food bank donors and sponsors.

The food bank relies solely on community donations and volunteers. Food is distributed every 6 weeks to qualified families in need. Without the program, many Pet Food Bank attendees say they would not be able to afford to keep their beloved pets.

Special thanks to our partners:





WHAT PEOPLE ARE SAYING ABOUT US



Jessilyn Danielle Ray reviewed [First Coast No More Homeless Pets](#)

5★ July 14 · 🌐

"I have three rescue cats. All of which I bring here, they are so good with my babies. When I first got Luna people told me he wasn't going to make it. He was bone thin at 4 months weighed about 1 lb had a parasite, they helped me clear him of the parasite, affordably. They took such good care of him, giving him fluids, medicines, helping me find the perfect medicine for him. Later found out Lu has IBS and they helped me find a diet that will keep him healthy and not irritate his tummy. My other two cats I've taken for spay & neuter and all their shots. They care about my cats and are happy to see us when we walk in the door. They do their best to make sure my babies are happy and healthy!"



Flagler
Humane
Society

"Flagler Humane Society has had perfect attendance in the years that First Coast No More Homeless Pets' Mega Adoption events have taken place. They are a lot of work, but very well worth it. Each event is life-saving. **Sometimes animals who have been in our shelter for weeks or even months are adopted during the first day of a Mega Adoption event.** We are so blessed to have this opportunity. Not only do these events save animals lives, they are uplifting and remind our staff why we do what we do."

- Amy Wade-Carotenuto
Executive Director, Flagler Humane Society



"I had one cat that recently came up to my house that had mange [and I] took him down to FCNMHP. I didn't have the money to get her treatment but [FCNMHP] helped me out... Now she is running around the house and playing, and I don't know what I would do without her.

We are on social security and we don't have a lot of money to buy food but we love these pets and we want to take care of them the way they are supposed to be taken care of. So we are lucky that [FCNMHP] opened up the Jacksonville Pet Food Bank so close to our house. If you get a chance, come and visit or volunteer because this place right here has a huge heart!"

- Cheryl Menard
Cassat Regional Veterinary Hospital and Pet Food Bank client



***In this photo:** A client and her dog wait to be seen at the Norwood Spay/Neuter Clinic.*

EXPERT VET TEAM SAVES PEPPER'S LEG

Pepper's story is one we see all too often. Hit by a car, Pepper's family rushed her to a local veterinarian who said amputation might be required. Stunned by the news, the family realized they could not afford the procedure, and they turned to First Coast No More Homeless Pets. At FCNMHP, every animal in need of critical care receives it no matter what the financial position of their person might be. Our team did a complete assessment and realized that amputation was not the only option. After a complicated but successful surgery, Pepper is home and fully recovered - happy, healthy, and living life to its fullest.



MEET THE DOCTORS

Dr. Ravi Kumar Putluru
Medical Director



Dr. Ravi leads our team of 21 fully-licensed veterinarians and some 40 vet techs. His passion for our life-saving mission comes both from his heart and his experience in the for-profit veterinary world. Dr. Ravi is happiest when he is on the clinic floor working with our clients and the people who love them.

Dr. Brienne Lemay
Lead Veterinary Surgeon



Dr. Lemay has been a member of our team since 2016, and as head of surgery, helps our team go the extra mile to save lives. Her passion is orthopedic surgery and to date she has performed more than 100 life-changing procedures. She is a New York native who lives our mission everyday by spending time with her two standard poodles, both rescues!



OUR LEADERS

Our paid and volunteer leadership staff provide support to our team of professionals, volunteers and supporters. Together, our leaders make sure the people and pets who count on FCNMHP each and every day enjoy quality care and innovative animal welfare solutions across our region and beyond.

THE BOARD

Martin Rees / Board President

Tom Moilanen / Board Treasurer

Mary Ashley

Lisa Crowley

Debbie Fields / Past Board President

Emilie Johnson

Rene Kurzjusz

Joseph A. Strasser

LEADERSHIP

Rick DuCharme

Founder/CEO

Dr. Ravi Putluru

Medical Director

Jennifer Barker

Chief Operating Officer

Rob Levine

Chief Development Officer

Larry Frank

Chief Financial Officer

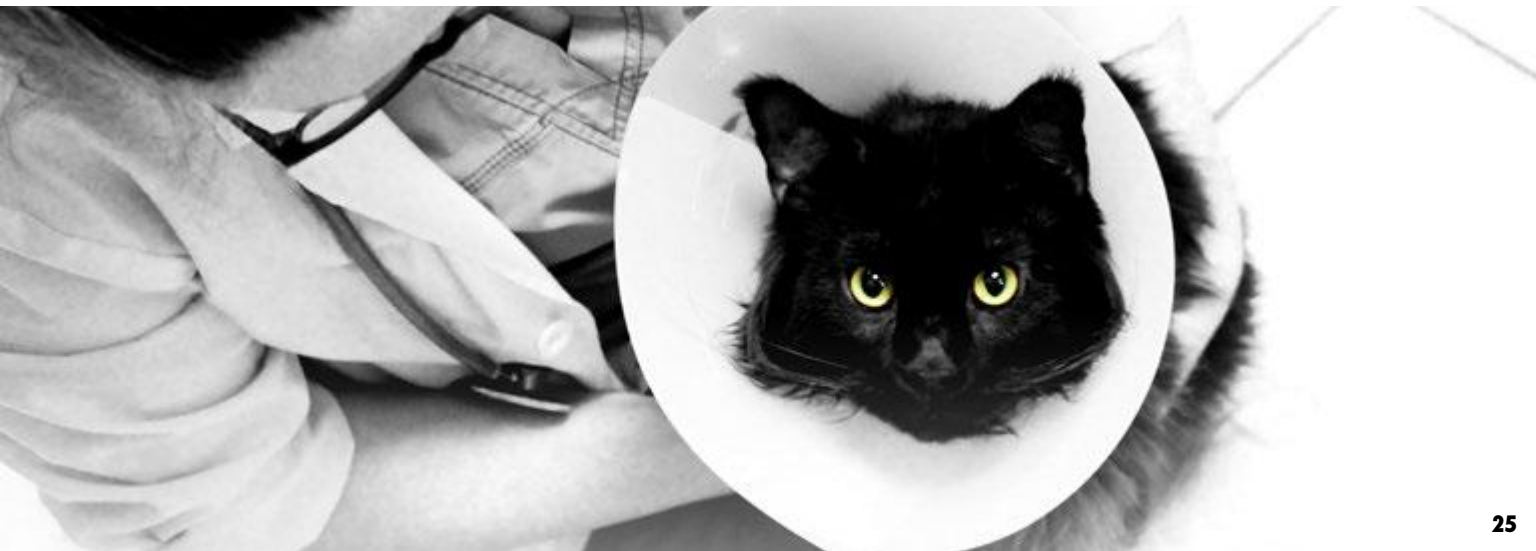
OUR MISSION

The mission of First Coast No More Homeless Pets is to end the killing of dogs and cats in shelters in our community, northeast Florida, southeast Georgia and the nation.

OUR VISION

Thanks to your support, our services will continue to grow in the years ahead.

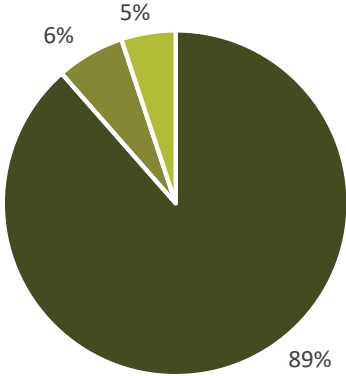
- We will sustain the 90% live-release rate in Duval, Nassau, Flagler, and Clay Counties while expanding our efforts to help other communities achieve No-Kill status across the southeast.
- We will not lose our focus on the vital mission that has been the core of our work, service, and growth for the past 15 years.
- We will share our best practices with rescues and shelters nationwide.
- Our goal is to train the next generation of veterinarians in our unique model of veterinary care and community service



OUR BUDGET

The team at FCNMHP takes great pride in our stewardship of the donor dollar and our operating efficiency across our full range of services and programs. As you review our budget numbers, we think you will agree that we work hard to keep costs down as we increase medical care, grow service delivery, and focus on our core mission: to end the killing of dogs and cats in shelters.

YEAR	PROGRAM SERVICES	MANAGEMENT & OVERHEAD	FUNDRAISING	TOTAL EXPENSES
2007-2008	\$811,890	\$40,191	\$85,547	\$937,628
2008-2009	\$1,496,037	\$138,709	\$138,214	\$1,772,960
2009-2010	\$1,732,424	\$161,348	\$140,976	\$2,034,748
2010-2011	\$2,452,242	\$284,765	\$189,754	\$2,926,761
2011-2012	\$3,693,662	\$242,321	\$210,634	\$4,146,617
2012-2013	\$3,581,237	\$405,328	\$196,615	\$4,183,180
2013-2014	\$5,401,934	\$395,015	\$288,030	\$6,084,979
2014-2015	\$5,415,900	\$459,173	\$279,309	\$6,154,382
2015-2016	\$5,856,577	\$532,124	\$271,252	\$6,659,953
2016-2017	\$7,028,033	\$506,370	\$404,039	\$7,938,442

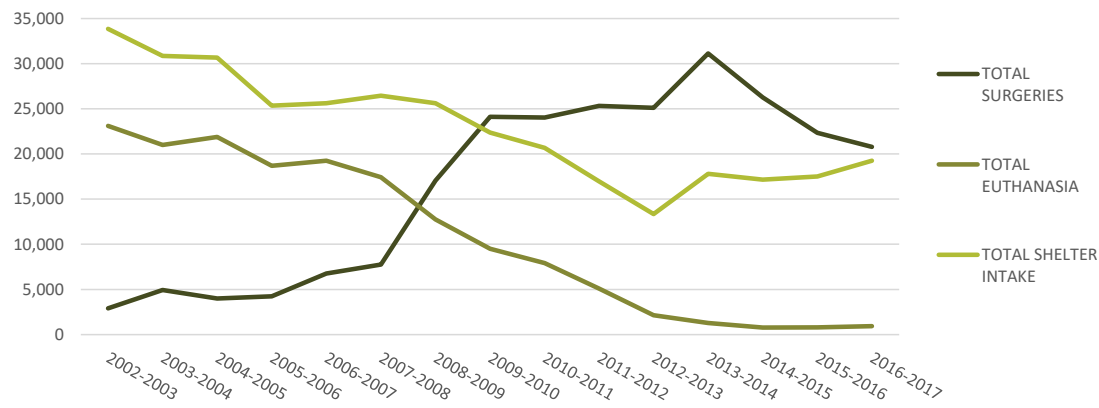


■ PROGRAM SERVICES ■ MANAGEMENT & OVERHEAD ■ FUNDRAISING



SERVICE DELIVERY NUMBERS

There is no better measure of our success, or our impact, than our service delivery numbers. In this case numbers are better than words!



YEAR	TOTAL SURGERIES	TOTAL EUTHANASIA	TOTAL SHELTER INTAKE
2002-2003	2,910	23,104	33,847
2003-2004	4,937	21,004	30,862
2004-2005	4,000	21,886	30,658
2005-2006	4,232	18,690	25,355
2006-2007	6,775	19,242	25,616
2007-2008	7,744	17,430	26,443
2008-2009	17,062	12,744	25,603
2009-2010	24,111	9,500	22,359
2010-2011	24,025	7,912	20,675
2011-2012	25,332	5,090	16,976
2012-2013	25,105	2,150	13,345
2013-2014	31,125	1,287	17,795
2014-2015	26,272	781	17,163
2015-2016	22,345	813	17,504
2016-2017	20,789	949	19,244



MAJOR DONORS

We are so grateful to our **Major Donors**, who are helping to spread our mission far and wide.

OVER \$100,000

Richard and Mary Ashley
Best Friends Animal Society
Elanco
Rene' Kurzius
Petco Foundation

\$50,000-\$99,999

Don and Carolyn Glisson
Joseph A. Strasser

\$10,000-\$49,999

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Banfield Foundation
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United Way of Northeast Florida
Philip and Betsey Walker
Walmart
The Weekley Group of Companies
Woodmen Life Chapter 899
Sue Williams
Jackie Zehring

CIRCLE OF FOREVER FRIENDS

Our **Circle of Forever Friends** is made up of our special friends who want to leave a legacy of their love of animals by including FCNMHP in their estate plans.

Sharon and Joel Albright
Elaine and Robert Anderson
Hunter Barnett
Barbara Barrett
Phyllis Beecroft
Ann Betchkal
Carl and Barbara Bloesing
Linda Camnetar
Judy Connare
Margaret Costa
Arlene Cox
Becky Cummins
Janet Dahlseid
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William Videll
Kimberly Walker
Delores Ward
Ruth Weatherford
Ed and Jan Williams
Jackie Zehring

FIRST COAST FAMILY

Special thanks to our **First Coast Family**, who give each month to help support our life-saving programs.

Laurie Ackerman and
Sandra Suchomski
Roni Adams
Cindi Adams
Sharon Joel Albright
Wayne Alford
John and Ana Antunes
Theresa Arnold-Simmons
Thomas Bailey
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Peggy Paris
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Sharon Pritchard
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Stephanee Rose
Judith Rote
Tammy Rouse
James and Denise Russell
Margaret Schriefer
Karen Scott
Julie Sears / Jungle Depot

If you have included us
in your estate plans, we'd
love to include you in our
Circle of Forever Friends!
Please contact Barbara
Barrett at 904.520.7901
or email her at
bbarrett@fcnmhp.org.

Holly Shock
Shannon Smith
Patricia Steinhauer
Julie Stromick
Mary Sutherland
James and Carol Tebeau
Lorin Thies
Tracy and Noreen Thurson
Arden Tomczak
Robert Turley
Katy Vega
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Margaret Ware
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Deborah Watford
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Cherie Whyte
Kevin and Nancy Williams
Christa Wilson
Paige Woodall
Brenda Wray
Jackie Zehring

Cassat Regional Veterinary Hospital

464 Cassat Ave., Jacksonville, FL 32254

Norwood Spay/Neuter Clinic

6817 Norwood Ave., Jacksonville, FL 32208

Appointments & General Questions

(904) 425-0005

Donor Services

(904) 520-7900



Thanks to:

